

## Remote Access via TeamViewer

### Installing Team Viewer

There are two options for TeamViewer remote access software installation:

1. Quick Support:

In order to install TeamViewer quick support:

Access the Sysmetric site at:

[http://www.sysmetric-ltd.com/service-support/remote\\_support](http://www.sysmetric-ltd.com/service-support/remote_support)

Click on the following button to download the TeamViewer Quick Support file.

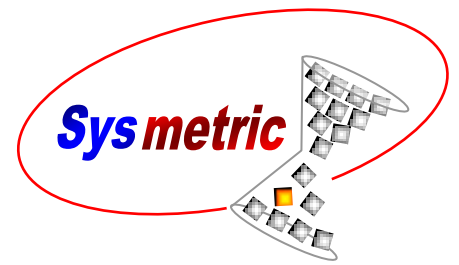


After you have downloaded it double click the file and select "run".

The following screen appears:



Send the ID to Sysmetric and we will be able to remotely access your computer.

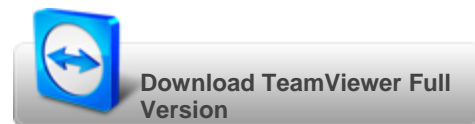
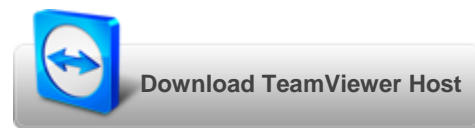


## 2. TeamViewer Host or Full Version Installation:

Access the Sysmetric site at:

[http://www.sysmetric-ltd.com/service-support/remote\\_support](http://www.sysmetric-ltd.com/service-support/remote_support)

Click on one the following buttons to download the TeamViewer Host or Full Version installation file.



After you have downloaded it double click the file and select “run”.

Follow the setup instructions. Select ‘Non-Commercial Use’.

You will be asked to supply a password.

At the end of the installation you will be given an ID number.

Please send us the password and ID number and then we will be able to remotely access your computer.

*Please don't hesitate to contact Sysmetric if you need any help.*