

Remote Access via TeamViewer

Installing Team Viewer

There are two options for TeamViewer remote access software installation:

1. Quick Support:

In order to install TeamViewer quick support:

Access the Sysmetric site at:

http://www.sysmetric-ltd.com/service-support/remote_support

Click on the following button to download the TeamViewer Quick Support file.

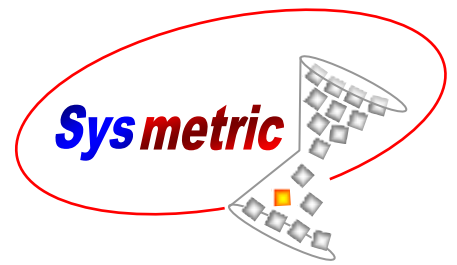


After you have downloaded it double click the file and select "run".

The following screen appears:



Send the ID to Sysmetric and we will be able to remotely access your computer.

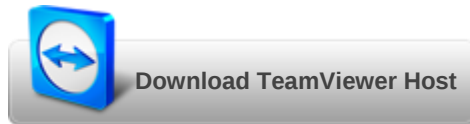


2. TeamViewer Host or Full Version Installation:

Access the Sysmetric site at:

http://www.sysmetric-ltd.com/service-support/remote_support

Click on the following button to download the TeamViewer Host.



After you have downloaded it double click the file and select “run”.

Follow the setup instructions. Select ‘Non-Commercial Use’.

You will be asked to supply a password. Please enter “sysltd”.

At the end of the installation you will be given an ID number.

Please send us the password (if other than sysltd) and ID number and then we will be able to remotely access your computer.

Please don't hesitate to contact Sysmetric if you need any help.